

First Time Login Process BUSINESS USERS

To get started, visit www.ffbla.bank.

- Enter your current online banking username and password, then click **Log In**.
- You will be prompted to begin the process to create a new password.
- Select the **Reset My Business Sub User Password** option.
- Verify your identity by entering your **Username, Email, and Business Zip Code**.
- Select a verification code delivery method - SMS text or voice call - then select **Continue**.
- Once you have received your verification code, enter it into the field provided, then click **Verify**.
- Now create a new password ensuring it meets all necessary requirements in order to keep your account secure.
- Answer the **Multi-Factor Authentication** questions.
- Read the disclosure and check the box next to **I Agree**, then select **Continue**.

Your log in process is complete!

Don't forget to download the new app!
Scan codes or click links below.



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(Apple)



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(Android)

**For questions or
assistance, please contact
us at 337-421-1200.**

